

**“Using Multipanel saves us at least one day’s labour on each fit-out”**

John Hynde, Team Leader, Investment Works at Dunedin Canmore



Social housing

## Case study Dunedin Canmore

**Dunedin Canmore provides affordable housing, care and support to people in Edinburgh, the Lothians and Fife. The organisation owns and manages 5,200 homes and is investing heavily in upgrading homes to make them warmer, better and more energy efficient.**

Last year 200 bathroom refurbishments were completed and, subject to budget, a further 150 will be finished by the end of 2018. All of the properties will feature Multipanel waterproof wall panels.

“Almost all of the work is carried out when tenants are in situ, says John Hynde, Team Leader, Investment Works at Dunedin Canmore, “so speed is important in ensuring minimum disruption to tenants. The waterproof wall panels are easy to install and from that perspective, we get the job right first time, every time, all in the space of one day.”

In addition to maintenance and upgrade work, the organisation will also spend more than £80m building 700 new homes by 2020. Multipanel will also be used in these properties.

“I reckon using Multipanel saves us at least one day’s labour on each fit-out,” he says. “When you consider the volume of bathroom refurbishments we carry out, that’s quite a saving. It goes some way to explaining why we are not really focused on tiles.”

Anecdotally, the ongoing feedback from tenants regarding their new bathrooms has been extremely positive according to John, “Most often, they tell me they are delighted and find the wall panels a breeze to clean,” he said. “This level of satisfaction has been confirmed in an independent customer survey we commissioned earlier this year, with research firm BMG. Overall tenant satisfaction couldn’t have been better – 100%. Satisfaction with bathroom refurbishments was 98%.”



### Dunedin Canmore selected:

Waterproof wall panels from Multipanel’s Classic Collection in Antique Marble and Arctic Stone

“Tennants are delighted and find the panels a breeze to clean”

John Hynde, Team Leader, Investment Works at Dunedin Canmore



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## Our Experience & expertise

When it comes to manufacturing products to achieve completely watertight low maintenance bathrooms and kitchens, Multipanel are the industry experts.

With a history of innovation spanning over 135 years, Multipanel is at the forefront in manufacturing waterproof wall panels, ceilings and vinyl and wet room flooring that enable housing professionals to create great looking, practical, waterproof interiors—ones that tenants will enjoy and appreciate.

The ease with which our products can be installed, together with negligible ongoing maintenance, makes our products a clear choice in the social housing sector.

### Our team

We produce 8,000 wall panels every week at our UK factory and have nine distribution centres throughout Great Britain and Northern Ireland, ensuring fast and effective production and delivery. The skill and commitment of our team has helped make us the market leader in the field of manufacturing for building interiors.

**Contact our team today to discuss a trial site where we can show you the time and cost benefits of Multipanel.**

**Michael Dobson** has been part of Multipanel's success story since 2005. Responsible for national merchant partners, Michael leads the residential specification team.  
E: [michael.dobson@multipanel.co.uk](mailto:michael.dobson@multipanel.co.uk)



**Gareth Humphries** has over 25 years experience advising on bathroom and wetroom design, particularly on adaptations for inclusive design.  
E: [gareth.humphries@multipanel.co.uk](mailto:gareth.humphries@multipanel.co.uk)



**Nigel Tipper** has over 23 years experience within the panel products market. Delivering significant cost savings for clients through reduced on-site trades and labour.  
E: [nigel.tipper@multipanel.co.uk](mailto:nigel.tipper@multipanel.co.uk)



**Daniel Wayman** is dedicated to providing a tailored product to suit a clients needs. Working across all platforms to deliver the right solution to fit the requirements.  
E: [daniel.wayman@multipanel.co.uk](mailto:daniel.wayman@multipanel.co.uk)



### Choice of décors



**Multipanel waterproof wall panels** come in 70 amazing colours and textures to suit different design layouts and budgets.

**Multipanel waterproof flooring** both beautiful and warm underfoot with greater noise dampening than traditional tiles is available in 22 finishes.

**Wetflor®** stylish and slip resistant safety flooring in 8 stylish finishes.

**Multipanel Ceilings** paint and plaster-free waterproof tongue and groove ceilings in 6 colours. Easy install for quick refurbishment.



Quick and easy installation



Suitable for retrofit on existing tiles



Completely waterproof with no need to grout



Easy cleaning



Extensive stylish designs



15 year warranty on Multipanel Classic, Heritage & Linda Barker collections



Multipanel® is part of Grant Westfield

## Contact us

Grant Westfield  
Westfield Avenue  
Edinburgh  
EH11 2QH

[info@multipanel.co.uk](mailto:info@multipanel.co.uk)  
t: +44(0) 131 290 2862  
f: +44(0) 131 337 9241

[www.grantwestfield.co.uk](http://www.grantwestfield.co.uk)

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